

Transaction User Guide

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1. Opening an Ezyaccount

1. Go to www.ezybondsaustralia.com.au
2. Click on 'Join Ezybonds' button.
3. Complete the Membership Registration details in English.

Note: The membership registration form requires two identification documents to be uploaded for AML and KYC Compliance.

4. Please carefully review the information to verify it is correct. If correct, click on 'Continue'.
5. You have now created an Ezyaccount. You will be notified by email/SMS of your login details.

2. Loading an Ezyaccount

How to deposit funds into an Ezyaccount

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'.
3. Enter your User Name, Password and Security Code and click 'Continue'.

Note: you will have received your Security Code in the initial email from Ezybonds Inc, after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account, in which case select the currency account into which you wish to deposit the funds.
5. Click on the 'Deposit' button on the top yellow toolbar.
6. Select 'Bank Options – Deposit Funds Via Bank Account'.
7. Select 'Deposit Method – Bank Transfer', Cash or Check and click 'Continue'.
8. Complete details requested and click on 'Continue'.
9. Your deposit is now pending in your Ezyaccount. Please read instructions carefully.

NOTE: You must deposit the exact amount specified and enter your reference number if provision is available in your bank's online funds transfer form.

Once you have deposited your funds online, they will be cleared within 24 hours into your Ezyaccount.
Once you have deposited your cash at the nominated bank, it will be cleared within 24 hours into your Ezyaccount.
Once you have deposited your cheque/check at the nominated bank, it will be cleared within 3 to 7 working days into your Ezyaccount.

NOTE: Failure to deposit the EXACT amount specified for each transaction will prevent the funds being cleared into your Ezyaccount.

3. Adding additional Currencies

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'
3. Enter your User Name, Password and Security Code and click 'Continue'

Note: you will have received your Security Code in the initial email from Ezybonds Inc. after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account, in which case choose a currency.
5. Select 'Currency Accounts' from the second yellow tool bar.
6. On the 'Currency Account Options' page click on 'Add New Currency Accounts'
7. On the 'Add A New Currency Account' page select a currency from the drop down menu and click on 'Add Currency Account'
8. You have successfully added another currency to your Ezyaccount.

Note: You may have as many currency accounts as are available within your Ezyaccount.

4. Activating an Ezycash™ Prepaid MasterCard® Card

1. Go to www.ezyau.com
2. Click on 'Card Activation'
3. Select the relevant option.
4. Complete the relevant details and click 'Continue'
5. You must ensure that your information, i.e. your first and last name matches your AML/KYC compliance uploads.
6. Review details and click 'Confirm'
7. Confirmation of your activation will be sent to your specified email address.
8. When using your card online and you are asked for a name please insert your own name.

5. Funding an Ezycash™ Prepaid MasterCard® Card

1. Go to www.ezyau.com
2. Click on 'Card Load'
3. Complete the details on the 'Card Load' page.
4. Enter the Card Number and click on 'Continue'
5. Select the currency with which you wish to load the Card, enter 'Load Amount' and click 'Continue'
6. Review the details shown of the proposed Card load and if satisfactory click 'continue'
7. Confirmation of your load will be sent to your specified email address.
8. When using your card online and you are asked for a name please insert your own name.

6. Transferring funds from an Ezyaccount

Transferring funds from an Ezyaccount to another Ezyaccount

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'.
3. Enter your User Name, Password and Security Code and click 'Continue'.

Note: you will have received your Security Code in the initial email from Ezybonds Inc. after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account, in which case choose the currency account from which you wish to transfer the funds.
5. Click on the 'Send' button on the top yellow tool bar.
6. Choose Option 1 'Single Payment Via Email Address' or Option 2 'Single Payment Via Ezyaccount ID' and click on selected option.
7. Enter the recipient email address or Ezyaccount ID and click 'Continue'.
8. Complete the relevant details and click 'Continue'.
9. Check transaction details and click 'Confirm' if you wish to proceed.
10. Confirmation of your transaction will be sent to your specified email address.
11. Click on 'Overview' on the top yellow tool bar for a summary of your transaction

Transferring funds from an Ezyaccount to a bank account

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'.
3. Enter your User Name, Password and Security Code and click 'Continue'.

Note: you will have received your Security Code in the initial email from Ezybonds Inc. after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account, in which case choose the currency account from which you wish to transfer the funds.
5. Click on the 'Send' button on the top yellow tool bar.
6. On the 'Send Funds from Your Ezyaccount' page click 'Single Payment To Bank Account'. Enter the required information and click 'Continue'.
7. On the 'Send Funds to Bank Account' page complete the required information and click 'Continue'. Check the input details and when correct click 'Process Transaction'.
8. Confirmation of your transaction will be sent to your specified email address.
9. Click on 'Overview' on the top yellow tool bar for a summary of your transaction.

Note: Your funds have been withdrawn from your Ezyaccount and are now in the process of being cleared by the banking system. The length of time between the transfer of funds from your Ezyaccount and receipt into your bank account is dependent on the banks involved and the banking system in a particular country and can vary from being virtually immediate to a number of days. This matter should be taken into account in ensuring the timely receipt of funds into your bank account.

Transferring Funds from an Ezyaccount to an Ezycash™ Prepaid MasterCard® Card

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'.
3. Enter your User Name, Password and Security Code and click 'Continue'.

Note: you will have received your Security Code in the initial email from Ezybonds Inc after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account in which case select the currency account from which you wish to transfer the funds.
5. Click on the 'Send' button on the top yellow tool bar.
6. Choose the option 'Single Payment to Cash Card'
7. Complete the details on the 'Card Load' page [this is a login again step]
8. Enter the Card Number and click 'Continue'.
9. Select the currency with which you wish to load the Card, enter 'Load Amount' and click 'Continue'.
10. Review the details shown of the proposed Card load and if satisfactory click 'Continue'.
11. Confirmation of your load will be sent to your specified email address.
12. When using your card online and asked for a name please insert your own name.

Transferring funds from an Ezyaccount by bulk payment via file upload

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'.
3. Enter your User Name, Password and Security Code and click 'Continue'.

Note: you will have received your Security Code in the initial email from Ezybonds Inc. after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account, in which case choose the currency account from which you wish to transfer the funds.
5. Click on the 'Send' button on the top yellow tool bar.
6. Click on Option 4 'Bulk Payment Via File Upload'.
7. On the 'Send Bulk Funds Via File Upload' page, click on the link for instructions on how to create a payment file and a separate link for an example of a payment file.
8. Complete the relevant details and click on 'Upload Payment File'.
9. Check transaction details and click 'Confirm'.
10. Confirmation of your transaction will be sent to your specified email address.
11. Click on 'Overview' on the top yellow tool bar for a summary of your transaction.

Transferring Funds between currencies in an Ezyaccount

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'.
3. Enter your User Name, Password and Security Code and click 'Continue'.

Note: you will have received your Security Code in the initial email from Ezybonds Inc. after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account in which case select the currency account into which you wish to transfer the funds.
5. Click on the 'Send' button on the top yellow tool bar.
6. Choose the option 'Transfer to Other Currency Account'.
7. Select the currency account you wish to transfer funds to.
8. Select the currency of the funds you wish to transfer and enter the amount of the funds to be transferred.
9. Click on the 'Continue' button.
10. Review the details shown on the 'Transfer Funds to Another Currency Account' page and if satisfactory click 'Process Transfer' button.

7. Cancelling a transaction

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'.
3. Enter your User Name, Password and Security Code and click 'Continue'.

Note: you will have received your Security Code in the initial email from Ezybonds Inc. after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account, in which case select the currency account in which you wish to cancel a transaction.
5. Click on the 'Cancel Transaction' button on the top yellow toolbar.
6. On the 'Cancel Pending Transactions' page select the type of transaction to cancel (delete).
7. For the pending transaction you wish to cancel, tick the checkbox beside the transaction and click the 'Cancel Selected' button for transfers, Click the 'Delete Selected Deposits' button for bank deposits, and click the 'Cancel Deposits' button for BPay deposits.
8. The online page will confirm the transaction was successfully deleted.
9. Click on the Overview on the top yellow toolbar for a summary of the transaction.

8. Reviewing Ezyaccount transactions

1. Go to www.ezyau.com
2. Click on 'Ezyaccount LOGIN'.
3. Enter your User Name, Password and Security Code and click 'Continue'.

Note: you will have received your Security Code in the initial email from Ezybonds Inc. after joining Ezybonds as a member.

4. The system will automatically open into your default currency unless you have more than one currency account, in which case choose the currency of the online transaction(s) you wish to review.
5. Select 'Overview' from the first yellow tool bar.
6. Click on the number under the heading 'Ref' for the appropriate transaction.
7. A complete transaction summary will appear.
8. Confirmation of your transaction will be sent to your specified email address.

9. Reviewing Ezycash™ Prepaid MasterCard® Card transactions

Review Ezycash™ Prepaid MasterCard® Card transaction history

1. Go to www.ezyau.com
2. Click on 'Card History'.
3. Follow the instructions - a complete transaction summary will appear.

Requesting Ezycash™ Prepaid MasterCard® Card balance

1. Go to www.ezyau.com
2. Click on 'Card Balance'.
3. Follow the instructions and a card balance will appear.